

41/2 Soi Athakravi 1, Rama 4 Road, Klongton, Klongtoey, Bangkok 10110

Tel. 02 259 7530 Email: admin@trans-maker.com www.trans-maker.com

Announcement No 002/2568

Subject: Quality Policy, Vision, Mission, and Goals

Trans-Maker Co., Ltd. is committed to conducting its business in a comprehensive logistics management system. The company has implemented the ISO 9001:2015 quality management system to operate in accordance with international standards. This aims to continuously improve standards and customer satisfaction.

Quality Policy

We are committed to developing service standards in transportation and cargo handling, offering efficient, systematic, and high-quality integrated logistics services that meet international standards. Our aim is to deliver maximum benefit to our customers with full social responsibility.

Vision

Trans-Maker Co., Ltd. is dedicated to providing efficient, integrated logistics services that deliver the highest benefits to customers at every level, without limitation, while maintaining international standards.

Mission

- Manage logistics operations to fully meet customer satisfaction and deliver value.
- Prioritize the continuous development of personnel and technology to achieve international standards.
- Provide standardized, high-quality services that impress customers at reasonable prices.
- Build trustworthy, long-term partnerships with business partners.
- Apply modern technology and information systems to maximize service efficiency.



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- Encourage employee participation in continuous organizational development to ensure sustainable growth and stability.

GOAL

Trans-Maker Co., Ltd. is committed to sustainable growth with consideration for all stakeholders. The company will:

- Focus broadly on customers at all levels and expand its customer base while enhancing the company's reputation through the success of its integrated logistics management.
- Maintain profitability by improving logistics processes to reduce operational costs.
- Enhance operational efficiency by eliminating unnecessary procedures, raising work standards, and integrating processes.
- Continuously develop personnel capabilities to support the company's growth.

This announcement is made for the awareness and implementation of all concerned.

Announced on: May 20, 2025

Trans-Maker Co., Ltd.

(Signed)

Mr. Akkarapong Siwadnidhikul

CEO